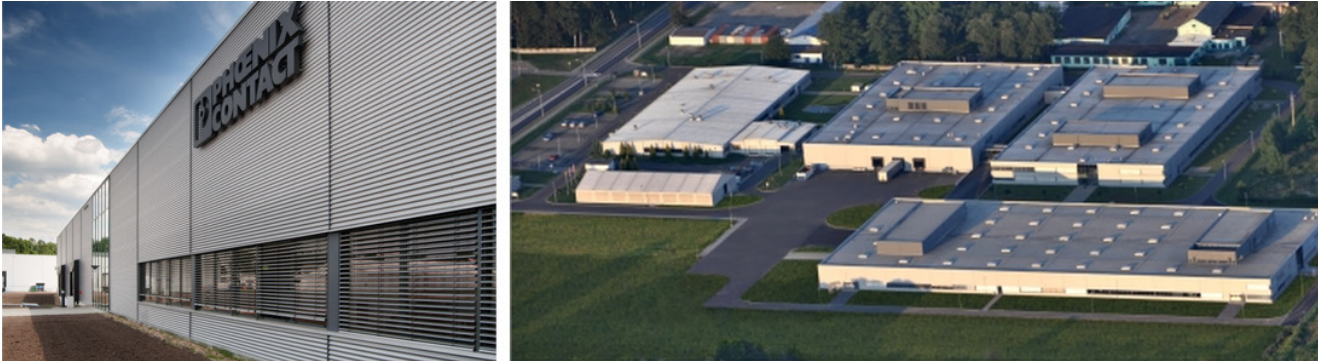# Phoenix Contact Wielkopolska:

transparent IT management and readiness for any audit with Axence nVision®

A leading innovator in the scope of electrical engineering and automation technologies, Phoenix Contact Wielkopolska Sp. z o. o. from Nowy Tomyśl, is a modern and dynamically growing company, which is part of the international Phoenix Contact group, founded in Germany in 1923. The company has been present on the Polish market for 22 years. The company currently employs more than 2,200 people in four production halls of a total area of 21 thousand square meters. Solutions developed by Phoenix Contact are future-oriented and guided by technological developments. They are applied in innovative industry sectors. The products are used in the power industry (especially in relation to renewable power production), the manufacturing of machines, devices and control cabinets, in automation and safety systems protecting humans, machines or data, and in infrastructural solutions. Long-standing experience gathered by plants from all over the world has enabled the company to become a leader among the manufacturers of electrical connectors. Through the application of the recognized manufacturing and management standards, the company supplies the global market with products of the highest quality. Creativity and innovation are embedded in the mission of Phoenix Contact Wielkopolska as the bridge to the future, and therefore the company is permanently improving various parts of its business. Undoubtedly, one of these areas is the IT infrastructure, which should satisfy the vast array of needs of a modern company.

Axence nVision is a single software consolidating all the functions required for the management of the entire IT infrastructure. It is a feature-rich system which is the perfect choice for companies focusing on network security, risk reduction and software legality. The online audit function provides Phoenix Contact Wielkopolska with full insight into the changes in the hardware and software configuration on each workstation, and therefore we are always ready to perform the legality audit –

Ewa Marchewka, IT Specialist.

scope of business/industry:	electrical engineering and industrial automation products and solutions
implementation date:	2008
number of monitored workstations:	1100
implemented nVision modules (names*):	Network, Inventory, Users, HelpDesk, DataGuard

What did the IT department require?

Phoenix Contact Wielkopolska endeavors to maintain the image of a credible company, which operates in compliance with the law. This status is confirmed by, among others, the positive results of the software legality audit Microsoft Software Asset Management. It is cyclically performed within the company. The certificate strengthens the company's good will

and produces added value for the company. The IT department required a solution which would allow it to perform an Online software legality audit, which means that all unauthorized software and hardware changes made by end users could be monitored and reported. Furthermore, a solution consolidating the corporate IT infrastructure management, including

the network and user activity monitoring, was needed. Prior to 2008 those activities were dispersed, i.e. performed by using several different applications.

Solution

The management of Phoenix Contact Wielkopolska, acting on the basis of the recommendation of the IT department, decided to implement the integrated IT management software Axence nVision. The full functional suite was chosen, i.e. including Network, Inventory, Users, HelpDesk and DataGuard modules. nVision Agents were installed on 1,100 workstations.

Effects

Consolidation of the management functions in one tool simplified IT infrastructure monitoring and saved the IT department's work time. Since the implementation, all works are executed from a single console.

The deployment of Axence nVision application has significantly simplified the process of preparing the company for Microsoft Software Asset Management legality audit. The inventory module allows a full statement of purchased software licenses from applications installed on workstations to be collected quickly. Furthermore, the employees do not install illegal applications. During the last software legality audit performed by an external company, only negligible software legality violations were identified on the workstations, which proves the users' awareness has suitably increased and remains on a constantly high level. The Inventory module has also enabled efficient inventory taking in relation to IT assets (hardware and software), which is a strategic activity for any company nowadays. The correct asset management produces numerous benefits, including financial profits. With a clear vision of company hardware and software assets, the purchasing of unnecessary software can be avoided, thus saving money and existing resources can also be utilized in an effective way. What is equally important, the employees of Phoenix Contact Wielkopolska were informed about the installation of Axence nVision Agents on all workstations, and the very awareness of being monitored has improved the work effectiveness and reduced the use of Internet for purposes not related to the company's business.